

COMMUNITY ENGAGEMENT

Module 6 Lesson 3 – Surveys

Pact Customer Survey 2016

- What kind of business with/services/assistance from Pact did you do/receive in 2016?

- With what kind of areas of Pact activities are you familiar and indicate degree of familiarity:
 - Friday Report
 - Belarus Research Council
 - Technical Assistance (needs to be clarified)
 - Community Development Fund (small grants program)
 - Leadership in Local Communities (training program)
 - Financial assistance to Belarusian CSOs (grants)
 - Donor Coordination

- How would you assess your overall awareness of Pact's priorities, team, approaches, plans, activities and events in Belarus?

- Please evaluate your satisfaction with Pact activities/service you received

- Please evaluate the usefulness for you personally of Pact activities/service you received

- What would you recommend for Pact to change/improve in delivery of services/assistance etc (need to review the list)?

- Would you recommend others to do business with Pact?